THE JOURNEY TO AFFORDABLE HOUSING FOR SENIORS

Customer: Miss Johnson, a senior citizen, is trying to find affordable housing but faces many challenges. She has to navigate a complex system and deal with unexpected obstacles.

EXPLORE OPTIONS

- Miss Johnson starts by exploring her housing options. She considers various factors such as location, budget, and proximity to family.
- She learns about the existence of public housing options but realizes that they have long waitlists.
- Miss Johnson considers private rental properties but is concerned about the risk of eviction.

APPLY AND WAIT

- Miss Johnson applies for HUD-assisted housing, but the process is complicated and time-consuming. She faces issues with technology and understanding the application form.
- She waits for a response, which takes months. During this time, she deals with the stress of uncertainty.

ACCEPT AND MOVE-IN

- After months of waiting, Miss Johnson finally receives an offer. She signs the lease agreement, but faced with the high security deposit, she struggles to save the necessary funds.
- She moves into her new apartment, but the experience is stressful, as she has to deal with the physical challenges of relocation.

LIVE

- Miss Johnson faces the reality of living in affordable housing. She has to manage her new expenses and deal with the emotional impact of moving.
- She appreciates the financial relief and the stability it brings, but also wrestles with the feeling of restriction and loss of independence.

EMOTIONS

- Miss Johnson experiences a range of emotions throughout her housing journey: anxiety, stress, relief, and frustration.
- These emotions are indicative of the emotional and mental toll that the process of finding affordable housing can take on seniors.

Support networks play a crucial role in assisting seniors in navigating the housing process, providing support and information to help them make informed decisions.

The journey to affordable housing for seniors is complex and filled with challenges, but with support and resources, seniors can successfully find and move into homes that meet their needs.